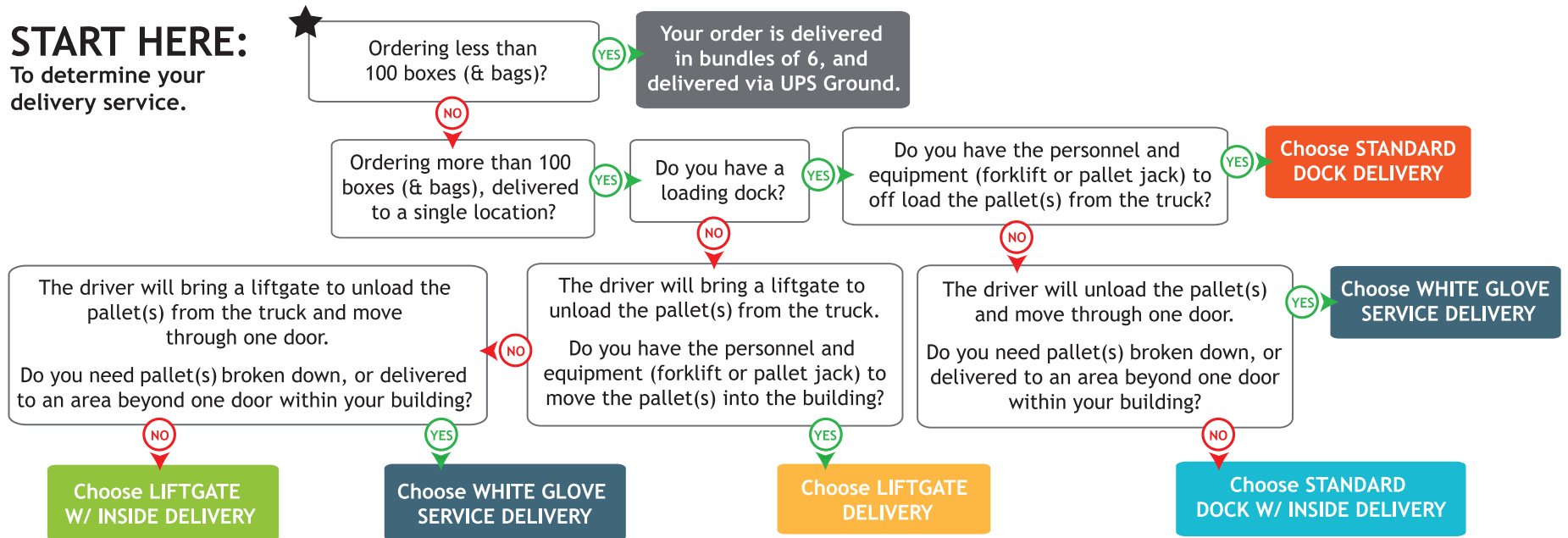







START HERE:

To determine your delivery service.



Standard Dock Delivery:	Standard Dock w/ Inside Delivery:	Liftgate Delivery:	Liftgate w/ Inside Delivery:	White Glove Service Delivery:
 <ul style="list-style-type: none"> ✓ You DO HAVE a loading dock. ✓ You DO HAVE the personnel and equipment (forklift/pallet jack) to off load the pallet(s) from the truck. 	 <ul style="list-style-type: none"> ✓ You DO HAVE a loading dock. ✗ You DO NOT HAVE the personnel and equipment (forklift/pallet jack) to off load pallet(s) from the truck. <p>The driver will unload the pallet(s) and move through one door.</p>	 <ul style="list-style-type: none"> ✗ You DO NOT HAVE a loading dock. <p>The driver will bring a liftgate to unload the pallet(s) from the truck.</p> <ul style="list-style-type: none"> ✓ You DO HAVE the personnel and equipment (forklift/pallet jack) to off load the pallet(s) from the truck. 	 <ul style="list-style-type: none"> ✗ You DO NOT HAVE a loading dock. The driver will bring a liftgate to unload the pallet(s) from the truck. ✗ You DO NOT HAVE the personnel and equipment (forklift/pallet jack) to off load pallet(s) from the truck. The driver will unload the pallet(s) and move through one door. 	 <ul style="list-style-type: none"> ✓ You need help taking the containers off of pallet(s). ✓ You need help taking the containers to a location inside of your building. ✓ You need the pallet and any debris (shrink wrap and securing cables) removed.

In the event there is a problem:

If you see any signs of damage, precisely document them on the receipt you are asked to sign. If the delivery service is not what you requested (as described in the chart and descriptions on this page), please ask the driver to document them. If taking photos of the damage or situation is an option, please do so. Please inform us as soon as possible of any difficulties you experience. Contact Us At: (847) 470-9300 or ClientService@WhitneyMS.com



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